
Health Care Provider Resource Guide

Alvin J Ayers
Director of Health, Wellness & Disability Benefits

Background

- Product
 - Industry leader in the engineering, design, production and life cycle support of the world's most advanced nuclear submarines
- Workforce
 - ~ 10,000
 - Union ~ 4,000
 - Non – union ~ 6,000
- Age and demographics
 - Average age = 47
 - Average service = 18
- Lost time cases (rolling average)
 - Groton ~ 50
 - Quonset ~ 30

Objectives

- Reduce time away from work and associated cost for occupational and non-occupational injuries and illness
- Provide the outside medical community with a better understanding of EB's workplace, employees and internal resources
- Start a dialogue with outside medical providers with regard to health and wellness of our workforce

EB Medical Restricted Duty

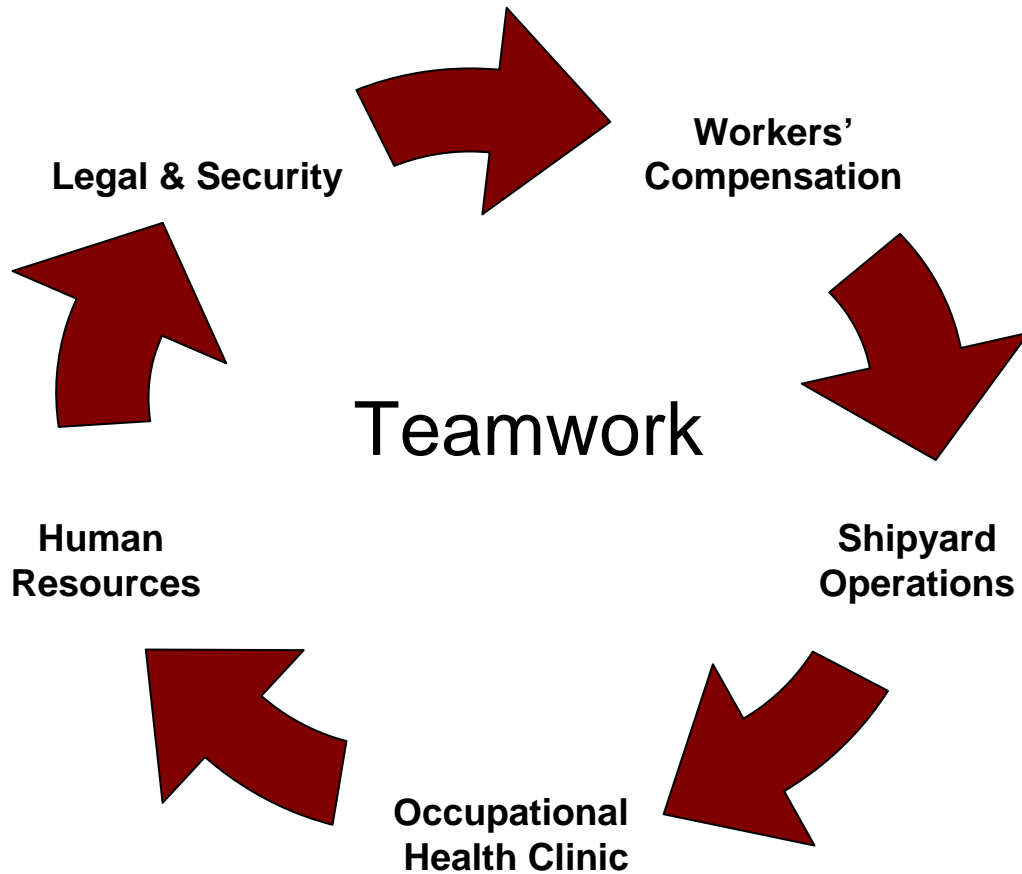
- Governing Policies
 - SP 2-24 Medical Restricted Duty

 - SP 7-7 Treatment, Investigation and Compensation for Injury / Illness
 - Weekly review of TTD cases
 - Supervisor Training
 - Quarterly cost / claim reporting

Process Improvement Opportunities

- Increase understanding of transitional duty opportunities
 - Claimant's "self – report" no work available
- More flexibility in workforce due to labor negotiations than in past
- Reduce redundant letters from adjusters to providers
- Enhance communication between EB Workers' Compensation and Medical with outside providers
- Improve workers' compensation understanding and appreciation for what is required for various physical trades

Collaboration of Organizations



Selecting Providers

- Independent Medical Examiners
- Medical Providers of the Injured Worker
- Vocational Experts
- Functional Capacity Experts

Providers selected based on workers' compensation spend

Meetings with Medical Providers

- EB Workers' Compensation and Medical Director
- Overview of Modified Duty Program and Medical staff functions
- Discussed recent health and wellness initiatives and interested health management strategy
- Opened discussion for provider comments and concerns